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THE CORPORATE LAWYER'S ROLE IN A CONTEMPORARY DEMOCRACY

Colin Marks*

Nancy B. Rapoport**

INTRODUCTION

The study of the effect that corporations have on society, including the sometimes negative impact of certain corporate activities, is not novel. As early as the 1930s, Adolph Berle and Edwin Merrick Dodd debated the idea that a business might wish to aspire to a higher goal than simply to turn a profit. Berle took the position that a corporation owes only a duty to the shareholders to maximize wealth, and Dodd suggested that the corporation should serve a social purpose as well. 1 Dodd's side of this debate has evolved into a concept known as Corporate Social Responsibility (CSR). Sometimes, when people refer to CSR, they are speaking of a broad responsibility that a corporation may have to give back to society—to be a good corporate citizen.

At first blush, the lawyer's role in CSR may seem to be a simple one: to ensure that the business client complies with the law. But such a blunt statement oversimplifies the lawyer's role in the corporate client's decision-making process.

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To illustrate this complexity, consider the recent corporate buyout of Anheuser-Busch Companies (AB) by InBev, SA (InBev). In June of 2008, InBev tendered an offer to AB to buy shares at $65 per share. This amount was not only well above what AB was trading for at the time (thirty percent higher than the stock traded in mid-May of 2008), but also was more than the price at which AB had ever been traded. Despite the high bid, however, AB’s board refused to accept the offer. AB’s articulated reason was that the offer undervalued AB’s stock. It is also possible that AB may have refused in part over concerns about the effect that such a buyout might have on AB’s corporate culture and nonshareholder stakeholders.

The local community in St Louis, Missouri, AB’s corporate headquarters, was deeply concerned over the effect that a buyout by InBev might have. According to Fortune magazine, AB is one of the most admired companies in the United States, ranking number one in the beverage industry in all of the considered categories, including people management, social responsibility, and quality of management. InBev, however, is known as a company that is good at cutting expenses to strengthen the bottom line, which many feared might mean lost jobs and benefits. AB also is a very large sponsor of numerous athletic events and

3. Id.
6. Anheuser-Busch, supra note 5; Tom Bawden, Anheuser Takes Legal Action over InBev’s Bid, TIMES (London), July 9, 2008, at 43.
leagues, spending $218 million on sports advertising in 2007 (over $100 million more than its next competitor, Coors).\textsuperscript{11} Though such expenses could be justified in terms of marketing and public relations, such a large budget would be a likely candidate for reduction by InBev.\textsuperscript{12}

The refusal by AB's board to accept the offer led to a firestorm of legal activity. InBev quickly took actions to begin a hostile takeover, moving to remove the current AB board and replace it with a board that was more favorable to an InBev buyout.\textsuperscript{13} AB instituted its own legal maneuvers, accusing InBev of making materially misleading statements about how the deal would be financed and seeking to block the buyout attempt under federal law, claiming that InBev's interests in Cuba prohibited it from owning and operating AB in the United States.\textsuperscript{14}

Obviously, AB's decision to turn down the offer had legal implications that surely required the involvement of legal counsel, both before and after the rejection of InBev's offer.\textsuperscript{15} Furthermore, AB announced that it was going to undertake a series of actions, including offering early retirement to a number of employees, to help strengthen its own bottom line as a defense to the buyout\textsuperscript{16}—actions that also likely required the assistance of counsel. Ultimately, InBev returned with an offer of $70 per share, an offer that proved too good to refuse. AB announced, on July 14, 2008, that it was accepting the offer.\textsuperscript{17} Legal obstacles may remain, as the buyout could still face antitrust obstacles in both the United States and Europe, although this seems unlikely.\textsuperscript{18}

Whether AB's initial refusal was based upon a pure desire to drive up the offer from InBev, or whether stakeholder and corporate culture concerns


\textsuperscript{11} Spain, supra note 10.


\textsuperscript{13} Jones, supra note 2.

\textsuperscript{14} Bawden, supra note 6; Gregory J. Corcoran, \textit{A Beer Brawl Goes to Court, Wall St. J.}, July 9, 2008, at C3.


\textsuperscript{16} Anheuser-Busch, supra note 5.


\textsuperscript{18} Jeremiah McWilliams, \textit{Companies Working Out the Details, St. Louis Post-Dispatch}, Aug. 19, 2008, at D1.
played a role as well, is difficult to discern. Regardless, this real-life example raises the question of how inextricably intertwined businesses are with their legal counsel. If we assume that some businesses do consider nonshareholder stakeholders in their decision-making processes, then attorneys should also play a role in how those interests are considered.

This essay tackles the overlap between CSR and a lawyer’s ethical obligations in a democracy. First, we attempt to describe the various conceptualizations of CSR—a term that is often nebulous and that has been assigned multiple meanings by different people. After describing the various approaches to CSR, we move forward with a tripartite approach, suggesting that CSR actually entails three different responsibilities: an economic responsibility, a legal responsibility, and an ethical responsibility. We then conclude by discussing the lawyer’s role in a business’s corporate ethical responsibility and how that intersects with the other two responsibilities, advocating for a more robust and substantial role by the corporate attorney in steering the corporation away from unethical conduct that ultimately is not in the corporation’s long-term financial interests.

I. An Overview of CSR

Before we discuss CSR and its relationship to the attorney’s role in a democracy, we should clarify what we mean by CSR. In our own research, we’ve discovered that CSR means different things to different people. For instance, economists, business management academics, legal academics, and entities in the European community all have assigned varying meanings to CSR. CSR has thus been the topic of vigorous debates regarding what responsibilities, if any, a corporation has to society. Some hold the view that the only responsibility corporate directors have is to make a profit for their shareholders. Milton Friedman is one of the most famous proponents of this view, having explained that, in a free economy, “there is one and only one social responsibility of business—to use its resources and engage in activities designed to increase its profits so long as it stays within the rules of the game, which is to say, engages in open and free competition, without deception or fraud.”


20. MILTON FRIEDMAN, CAPITALISM AND FREEDOM 133 (2d ed. 1982); see also MILTON FRIEDMAN, The Social Responsibility of Business, in THE ESSENCE OF FRIEDMAN 36, 36–38 (Kurt R. Leib ed., 1987) [hereinafter FRIEDMAN, Social Responsibility]. As Archie Carroll points out, this representation of Milton Friedman is a little skewed, as Friedman conceded that the responsibility to make a profit was tempered by a duty to “conform[] to the basic rules of [the] society, both those embodied in . . . law and those embodied in ethical custom[].” Archie B. Carroll, The Four Faces of Corporate Citizenship, BUS. & SOC’Y
approach, then, would argue that corporations, which owe their very existence, including such identifying characteristics as limited liability, to society, must therefore also owe a reciprocal duty to nonshareholders.21

A. Business Management Literature and CSR

Business management literature provides a good starting point for developing a useful definition of CSR, because the subject has been explored extensively in a number of articles.22 Generally speaking, the business management literature defines CSR as a business's responsibility to the wider societal good beyond, but in addition to, the business's economic performance.23 Professor Archie Carroll provides an oft-cited conceptualization of CSR in business management literature.24 He categorizes CSR into four social responsibilities that businesses have to society: economic responsibilities, legal responsibilities, ethical responsibilities, and discretionary (sometimes called philanthropic) responsibilities.25 The first category, economic responsibility, represents the basic responsibility of a business to be profitable.26 The second category, legal responsibility, represents the responsibility of a business to operate within the "framework of legal requirements."27 As Carroll explains, "[J]ust as society has sanctioned the economic system by permitting business to assume the productive role, as a partial fulfillment of the 'social contract,' it has also laid down the ground rules—the laws and regulations—under which business is expected to operate."28 The third

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22. Matten & Crane, supra note 24, at 5–7; Matten & Crane, supra note 24, at 167.
23. Carroll, supra note 23, at 500; Matten & Crane, supra note 24, at 167.
24. Id.
category, ethical responsibility, represents the “responsibility to do what is right, just, and fair.”

29. Though ethical norms are embodied in both the economic and legal responsibilities, the ethical responsibility category is meant to embody society’s “expectations of business over and above [any] legal requirements.”

30. The final, and perhaps most controversial, category, discretionary or philanthropic responsibility, represents society’s expectation that a business should assume social roles above and beyond its economic, legal, and ethical responsibilities.

31. Examples of fulfilling a philanthropic responsibility could include making contributions to “various kinds of social, educational, recreational, or cultural purposes.”

32. Carroll describes activities in this category as including “making philanthropic contributions, conducting in-house programs for drug abusers, training the hardcore unemployed, or providing day-care centers for working mothers.”

33. Because all of these examples are activities that would not be unethical per se if a business did not engage in them, they are thus discretionary.

34. Under Carroll’s conceptualization, these categories are not mutually exclusive and are ordered by their “fundamental role in the evolution of importance.”

35. One way to visualize this construct is as a pyramid, with economic responsibilities at the bottom, topped by legal responsibilities, then by ethical responsibilities, and finally, by discretionary responsibilities at the very top.

36. Other conceptual models have arranged these categories into other constructs, such as intersecting circles, where the categories overlap to some degree, or concentric circles, with economic responsibilities as the core (center) value circle and the other responsibilities—legal, ethical, and philanthropic—moving out to ever-wider circles wrapping around the core of economic responsibilities.

37. Of all of the categories, the philanthropic responsibility is often one of the most debated among scholars. As Carroll acknowledges, it is somewhat inaccurate to label something both as discretionary and as a responsibility. Carroll maintains this category as a part of CSR, however, because he views society as expecting businesses to engage in such discretionary activities. Other commentators disagree on the discretionary nature of philanthropic activities and instead place them under the economic and ethical responsibilities or as an integral part, rather than a discretionary

29. Matten & Crane, supra note 24, at 167.
31. Id.
32. Matten & Crane, supra note 24, at 167.
33. Carroll, supra note 23, at 500.
34. Id.
35. Id. at 499–500.
36. Geva, supra note 24, at 5 fig 1(a).
37. Id.
38. Id. at 5–6 (summarizing conceptual models).
39. Id. at 9.
40. Carroll, supra note 23, at 500.
41. Id.
part, of CSR.\textsuperscript{42} Thus, the debate appears to center on whether CSR only includes, as its essential parts, the economic, legal, and ethical responsibilities, or whether CSR should also include philanthropic activities.\textsuperscript{43} The first view seems consistent with the Friedman view that the responsibility of business is to make money, within the limits of the law and ethical custom.\textsuperscript{44}

Friedman himself seems to reject the concept of philanthropic/discretionary giving as essentially undemocratic.\textsuperscript{45} He argues that when a corporate executive chooses to spend corporate funds on charity, that executive is spending someone else's money—the shareholders' money, via their interest in the corporation—for a general social interest.\textsuperscript{46} By spending the shareholders' money, that executive essentially imposes a tax either on the customers, through higher prices, or on its own employees in the form of lower wages.\textsuperscript{47} According to Friedman, this imposition of taxes and expenditure of proceeds is a government function that should be left to the legislature to impose.\textsuperscript{48} Carroll's hierarchy does not take this position but simply leaves philanthropy as a discretionary, rather than essential, part of CSR.

This optional view of philanthropic giving contrasts with the second view of CSR, which is embodied in a growing trend suggesting that businesses have a responsibility beyond their legal and ethical responsibilities.\textsuperscript{49} As one commentator notes, "[p]hilanthropy, which is usually understood as exceeding this minimum, appears to serve as the distinguishing point between the neoclassical economic position and the new broadly accepted notion of corporate citizenship, which highlights the importance of corporate giving."\textsuperscript{50} Thus, this newer line of thinking appears to embrace discretionary giving as an essential part of CSR that may possibly be subsumed under the other responsibilities.\textsuperscript{51}

\textsuperscript{42} See Geva, supra note 24, at 6 tbl.1 (explaining how the intersecting and concentric circle models differ from Carroll's pyramid model).

\textsuperscript{43} This concept is sometimes referred to in the business management literature as "corporate citizenship" (CC). Maiten & Crane, supra note 24, at 168. However, there exist various views as to what CC entails, with some commentators finding that CC is nothing more than a strategic attempt to ensure a stable environment, which in turn will ensure a profitable business. Id. Others, such as Carroll, have equated CC with CSR. Id. at 168-69.

\textsuperscript{44} FRIEDMAN, Social Responsibility, supra note 28, at 36-38; Geva, supra note 24, at 9.

\textsuperscript{45} FRIEDMAN, Social Responsibility, supra note 28, at 38-39.

\textsuperscript{46} Id. at 38.

\textsuperscript{47} Id.

\textsuperscript{48} Id. at 38-39. Friedman also appears to take the view that CSR is a very narrow category of giving that does not benefit the corporation. Friedman recognizes that a corporation may engage in charitable giving when it provides an advantageous tax deduction and garners good public relations. He is not critical of such practices but notes that it may be hypocritical to term such giving "socially responsible." Id. at 41. Thus, giving that falls within one of the other responsibilities of economic, legal, or ethical appears to be acceptable corporate behavior in Friedman's view.

\textsuperscript{49} Geva, supra note 24, at 9.

\textsuperscript{50} Id.

\textsuperscript{51} Id. at 6-9.
B. The EU's CSR Framework

The European Union (EU) has likewise struggled with the concept of CSR. However, the EU provided a starting point for the discussion when the European Commission\textsuperscript{52} issued a "Green Paper" regarding the promotion of a European framework for corporate social responsibility in 2001.\textsuperscript{53} Beginning in the early 1990s, the European Commission started to take an active interest in CSR.\textsuperscript{54} In March of 2000, the EU's Council of Ministers, meeting in Lisbon, made a renewed appeal for businesses to adopt a more sustainable approach to CSR.\textsuperscript{55} The subsequent "Green Paper," which was released in 2001, was the product of the European Commission and is officially titled Promoting a European Framework for Corporate Social Responsibility.\textsuperscript{56} The purpose of the Green Paper was to stimulate debate within the European community on how the EU "could promote [CSR] at both the European and international level."\textsuperscript{57} To accomplish this objective, the Commission provided a definition of CSR and then asked various stakeholders to answer several key questions.\textsuperscript{58}

The Green Paper defines CSR as "a concept whereby companies integrate social and environmental concerns in their business operations and in their interaction with their stakeholders on a voluntary basis," and further clarifies that "[b]eing socially responsible means not only fulfilling legal expectations, but also going beyond compliance and investing 'more' into human capital, the environment and the relations with stakeholders."\textsuperscript{59}

\textsuperscript{52} The European Commission is the executive branch of the European Union (EU). It drafts proposals for new European laws, implements the EU's policies, runs its programs, and spends its funds. See The European Commission, http://europa.eu/institutions/inst/commd/index_en.htm (last visited Feb. 21, 2009).

\textsuperscript{53} Jan Wouters & Leen Chanut, Corporate Human Rights Responsibility: A European Perspective, 6 NW. J. INT'L HUM. RTS. 262, 273 (2008) ("[T]he real starting point for the EU's CSR policy was the issuing of the European Commission's... Green Paper on the promotion of a European framework for corporate social responsibility....").

\textsuperscript{54} Sorcha MacLeod, Corporate Social Responsibility Within the European Union Framework, 23 WIS. INT'L L.J. 541, 543-44 (2005).


\textsuperscript{57} Green Paper I, supra note 55, at 3; see also MacLeod, supra note 54, at 544.

\textsuperscript{58} Green Paper I, supra note 55, at 6-8, 22-23; see also MacLeod, supra note 54, at 544.

Green Paper then goes on to outline the various ways in which a business can practice CSR, such as acting responsibly toward its own employees, managing its environmental impact and how it uses natural resources, and recognizing international human rights. The Green Paper then describes ways in which companies can implement and report CSR. The Green Paper also asks how the EU could promote the development of CSR at the European and international levels and what the best means are “to develop, evaluate and ensure the effectiveness and reliability of corporate social responsibility instruments such as codes of conduct, social reporting and auditing, social and eco-labels, and socially responsible investing.” The Commission received over 250 responses to the 2001 Green Paper from business entities, trade unions, civil society organizations, and others, with approximately half of the responses coming from the businesses themselves.

Of particular interest to our discussion is the definition provided by the Green Paper, which seems to confine CSR to only voluntary activities. Thus, if we were to reference Carroll’s four categories, the Green Paper definition would seem to exclude the economic and legal categories from CSR as being required and would only consider the ethical and philanthropic/discretionary categories as involving CSR. The responses in continental European countries generally have a broader vision of the duty of their corporate managers, as one that encompasses the interests of other stakeholders, such as employees, suppliers, and the communities in which they operate).

61. Id. at 10–11.
62. Id. at 13–15.
63. Id. at 16–21.
64. Id. at 23. The Green Paper also posed to companies the following questions:
   - What are the driving forces for companies to assume their social responsibility? What are the expectations behind such engagements? On which areas do these engagements focus? What is the benefit for companies?
   - What are the most important best practice ways to implement and manage corporate social responsibility? What best practice exists for [small and medium enterprises]?
   - How best can we take forward the invitation to business in the Commission’s proposal for a sustainable development strategy to publish a “triple bottom line” in their annual reports to shareholders that measures their performance against economic, environmental and social criteria?
   - What are the best ways to build links between the social and environmental dimensions of corporate social responsibility?
   - What are the best means to promote further knowledge about the business case for corporate social responsibility and its value-added?

Id. at 22.
received to the Green Paper seem to reinforce this perception of what CSR entails—as the Commission described in a follow-up communication regarding the Green Paper:

Despite the wide spectrum of approaches to CSR, there is large consensus on its main features:

- CSR is behaviour by businesses over and above legal requirements, voluntarily adopted because businesses deem it to be in their long-term interest;
- CSR is intrinsically linked to the concept of sustainable development: businesses need to integrate the economic, social and environmental impact in their operations;
- CSR is not an optional “add-on” to business core activities—but about the way in which businesses are managed.66

This “consensus” provides a somewhat schizophrenic view of CSR. On the one hand, it reinforces the concept of CSR as being voluntary in nature, which would contrast with the Carroll conceptualization of CSR as encompassing legal responsibilities. But the consensus view also emphasizes the need for companies to use CSR to create an economically sustainable operation, which would seem to be consistent with Carroll’s view that economic responsibilities are a part of CSR. It may be, therefore, that the EU community views legal requirements as a “given,” but that it views CSR as integrating and balancing the remaining responsibilities—economic, ethical, and philanthropic—on a voluntary, but in the long-term essential, basis.67

Rather than debating the precise definition of CSR, however, the debate within the EU CSR arena has instead focused on voluntary versus mandatory CSR. Overwhelmingly, corporations and business entities favor making CSR activities and reporting voluntary, but many other stakeholders, such as NGOs and trade unions, desire a more regulated framework.68 The European Commission has since released two follow-up documents to the 2001 Green Paper: one in 200269 and another in 2006.70 Each follow-up expressed a desire to increase communication between

66. Id. at 5.
68. Green Paper II, supra note 65, at 4; MacLeod, supra note 54, at 545 (citing Green Paper II, supra note 65, at 4).
corporations and stakeholders, as well as to increase transparency in CSR initiatives, but neither has adopted a regulatory framework. The Commission, however, has encouraged establishing codes of conduct and adherence by companies to standards such as the Organization for Economic Co-operation and Development (OECD) Guidelines for Multinational Enterprises.

C. Legal Scholarship and CSR

Legal scholars have similarly struggled with defining CSR. Underlying these discussions of CSR is a basic debate over how one should approach corporate law, which is framed by two opposing views. On the one end of the spectrum is the camp that would appear to have a Friedmanesque approach to CSR, i.e., that the corporation is in itself a social good and that the corporation does good by making money for its shareholders. This first approach, sometimes referred to as a shareholder primacy norm, is consistent with the property or contract model of the corporation, in which the corporation is viewed as the property of the shareholders, and the purpose of the corporation is predominantly to increase the shareholders' wealth. Though proponents of this view rarely define the view as a form of CSR, reflecting back upon Carroll's categories, the shareholder primacy norm would seem to be consistent with the economic and legal categories

71. Id. at 6 (promoting a European Alliance for CSR, but noting that that the Alliance is not a legal instrument); Green Paper II, supra note 65, at 7 (noting that CSR is "clearly a matter for enterprises themselves"); MacLeod, supra note 54, at 546-47 (noting that the Green Paper II "refers to frameworks, promotion, assistance, awareness, support, and good practice, but there is no indication that formal regulation is a possibility" (citing Green Paper II, supra note 65, at 7)).


The guidelines constitute a set of voluntary recommendations to multinational enterprises in all the major areas of business ethics, including employment and industrial relations, human rights, environment, information disclosure, combating bribery, consumer interests, science and technology, competition, and taxation.

OECD, Guidelines for Multinational Enterprises: About, http://www.oecd.org/about/0,3347,en_2649_34889_1_1_1_1_1,00.html (last visited Feb. 21, 2009).


75. Allen, supra note 21, at 264–65; Fisch, supra note 21, at 1601–04 (contrasting the analogy of the corporation as the Holmesian bad man, which relies extensively upon a cost-benefit analysis in its decision making, to the more progressive view of the corporation having obligations to nonshareholder stakeholders); Kent Greenfield, Proposition: Saving the World with Corporate Law, 57 EMORY L.J. 948, 962, 966 (2008); Heirit, supra note 74, at 167–68; Vives, supra note 74, at 207–08.
of CSR—with one caveat: some scholars, such as Frank H. Easterbrook, assert that even the legal responsibility is tempered by economic concerns. Indeed, in a 1982 article by Easterbrook and Daniel R. Fischel, they urge in a footnote that

managers do not have an ethical duty to obey economic regulatory laws just because the laws exist. They must determine the importance of these laws. The penalties Congress names for disobedience are a measure of how much it wants firms to sacrifice in order to adhere to the rules; the idea of optimal sanctions is based on the supposition that managers not only may but also should violate the rules when it is profitable to do so.\textsuperscript{76}

Although not all proponents of this first approach would agree with Easterbrook and Fischel's statement about obeying only important laws, that statement nonetheless highlights the importance of the shareholders' interests within the shareholder primacy norm.

The second view is of the corporation as a social institution “tinged with a public purpose.”\textsuperscript{77} This approach is concerned with not just the shareholders but also the nonshareholder stakeholders—a broad stakeholder model.\textsuperscript{78} In the stakeholder model, corporations don't have an obligation to maximize societal wealth,\textsuperscript{79} but they do have a duty to be good corporate citizens.\textsuperscript{80} This more “progressive view” of corporate law is sometimes used interchangeably among legal scholars with the term “CSR.”\textsuperscript{81}

Returning to Carroll's categories, the stakeholder model would seem to embrace the ethical and, perhaps, the philanthropic categories of CSR as its hallmarks, but like the Green Paper's definition, the model seems also to assume legal compliance without contemplating that compliance as a category of CSR.

\textsuperscript{76} Frank H. Easterbrook & Daniel R. Fischel, Antitrust Suits by Targets of Tender Offers, 80 Mich. L. Rev. 1155, 1177 n.57 (1982) (citing Frank H. Easterbrook & Daniel R. Fischel, The Proper Role of a Target's Management in Responding to a Tender Offer, 94 Harv. L. Rev. 1161, 1192–94 (1981); David L. Engel, An Approach to Corporate Social Responsibility, 32 Stan. L. Rev. 1 (1979)). As Cynthia Williams has observed, this view was rejected in an initial draft of the American Law Institute's Principles of Corporate Governance as “premised on a false view of the citizen's duty in a democratic state.” Cynthia A. Williams, Corporate Compliance with the Law in the Era of Efficiency, 76 N.C. L. Rev. 1265, 1271–72 (1998) (quoting Principles of Corporate Governance and Structure: Restatement and Recommendations § 2.01 cmt. f (Tentative Draft No. 1, 1982)).

\textsuperscript{77} Allen, supra note 21, at 265.

\textsuperscript{78} Fisch, supra note 21, at 1601; Marks, supra note 19, at 1148; Vives, supra note 74, at 207.

\textsuperscript{79} Greenfield, supra note 75, at 963.

\textsuperscript{80} Fisch, supra note 21, at 1601; Hearst, supra note 74, at 168 (“In effect, [CSR] ... consists of organizational decisional processes that take into account the values of the wider community.” (citations omitted)); Vives, supra note 74, at 207.

\textsuperscript{81} Engel, supra note 76, at 5–6 (noting that the term CSR “is most useful if taken to denote the obligations and inclinations, if any, of corporations organized for profit, voluntarily to pursue social ends that conflict with the presumptive shareholder desire to maximize profit”); Fisch, supra note 21, at 1601; Amiram Gill, Corporate Governance as Social Responsibility: A Research Agenda, 26 Berkeley J. Int'l L. 452, 459–60 (2008).
II. CSR: THE LAWYER'S ROLE AND CORPORATE ETHICAL RESPONSIBILITY

As we see from the above discussion, CSR is not easy to define. For the purposes of this essay, however, we've chosen to adopt a framework similar to Carroll's categorical approach to CSR, but with some important distinctions. First, we've chosen to avoid using the term "category," as that term indicates a separation of components, as though each category could exist on its own. That view is inconsistent with our own view of CSR. Also, though we define CSR as including legal, economic, and ethical responsibilities, we exclude any separate philanthropic responsibility. Finally, rather than a pyramid structure in which certain categories are seen as more important than others, we conceptualize each responsibility as components that interact with each other in order to create a profitable and sustainable business.

A. A Tripartite Approach to CSR

The first responsibility that we discuss—economic responsibility—stems from the recognition that businesses are essentially good for society, placing goods and services into the market for consumers at competitive prices. It also stems from the recognition that, unless a business is profitable, it is not sustainable and thus is incapable of helping society by providing further goods or services, by providing jobs to a community, or through other methods such as charitable donations. We don't mean to say, however, that a business's economic responsibility eclipses its other responsibilities. As we discuss below, when long-term viability is sacrificed for short-term profits, the result is self-destructive and in fact counter to the corporation's actual economic responsibility. One way of checking to make sure that long-term economic responsibility is being satisfied, then, is to balance it with legal and ethical responsibilities.

The legal responsibility recognizes that society expects corporations, as "people" in the legal sense, to be just as bound to the rules as are natural people. As Carroll has summarized, businesses exist because society has sanctioned their existence, and thus part of this "social contract" is that businesses in turn have an obligation to operate within the legal framework.

82. This approach is actually an adoption of a more recent incarnation of Carroll's conceptual model that he himself proposed in a co-authored 2003 article. See Mark S. Schwartz & Archie B. Carroll, Corporate Social Responsibility: A Three-Domain Approach, 13 BUS. ETHICS Q. 503, 508 (2003).
83. Carroll, supra note 23, at 500.
that society has created. Taking a formalistic view of the purposes of a corporation, one could say that because the broadest statement of corporate purpose that can be claimed is to conduct "any lawful business," to conduct illegal activity would be ultra vires. Considering the bad press, legal fees, fines, and loss of stock value that can accompany a corporate scandal, legal responsibility is a corporate responsibility if for no other reason than that the failure to attend to legal responsibilities can adversely affect the corporation's economic responsibilities. But the legal responsibility is much more nuanced than mere legal compliance, as it also entails the possible avoidance of litigation (which also clearly overlaps with the economic and ethical responsibilities) as well as shaping the law through lobbying efforts.

Finally, the ethical responsibility component recognizes that corporations, just like natural people, should act above bare legal obligations. This concept is often embodied within "norms [that] have been accepted by the organization, the industry, the profession, or society as necessary for the proper functioning of business." The ethical responsibility also recognizes that corporations should act morally, as judged by how society views their actions and with a concern for nonshareholder stakeholders. A caveat here: we are not adopting a full-fledged stakeholder norm by including an overarching, specific ethical responsibility within this definition of CSR. We can't: neither of us is convinced, for reasons that we discuss below, that there is any way of defining an appropriate "ethical" responsibility that would fit all corporations. Economic, legal, and ethical responsibilities all interact with one another; indeed, any one of these responsibilities, taken alone and to the extreme, could demonstrate poor CSR.

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86. Carroll, supra note 23, at 500.
87. FRANKLIN A. GEVERTZ, CORPORATION LAW 315 (2000).
88. The ability of corporations to influence legislatures through lobbying presents a rather large ethical question for attorneys representing corporate clients: if some conduct prohibited by law, should the corporation simply lobby to change the law? Jill Fisch has suggested that the lawyer's role in representing a politically active corporation requires scrutiny of the motives of the corporate directors as well as an analysis of the short- and long-term affects of such lobbying efforts. Fisch, supra note 21, at 1612–13. Fisch also suggests that such lawyers "should facilitate the corporation's evaluation of the effects of its political role by increasing transparency and accountability both within and without the corporate structure." Id. at 1613.
89. Carroll, supra note 23, at 500.
90. Schwartz & Carroll, supra note 82, at 512. Friedman also noted a responsibility to operate with legal and ethical norms. FRIEDMAN, SOCIAL RESPONSIBILITY, supra note 20, at 37.
91. Carroll, supra note 84, at 41. In other words, we believe that, because corporations have no single internal voice to view what is moral, they must act in socially acceptable ways.
92. Cf. John Llewellyn, Regulation: Government, Business, and the Self in the United States, in THE DEBATE OVER CORPORATE SOCIAL RESPONSIBILITY, supra note 74, at 177, 179 ("To prosper, organizations need to have success on three distinct performance dimensions: the legal, the responsible, and the profitable."). There is also support for this approach in the Delaware caselaw, at least in the context of a corporate takeover. In Unocal Corp. v. Mesa Petroleum Co., Unocal's board of directors rejected a tender offer that it viewed as grossly
We tried to come up with a diagram to illustrate our view that CSR must balance these three equally weighted components, and (after rejecting pie charts, triangles, and other easy-to-draw diagrams) we came up with the image on the following page (the CSR "circle"), with each component a necessary part of the whole.93

Here's how that three-part interaction might work. Take, for example, the corporation that is so obsessed with creating shareholder wealth that it breaks the law and stretches loopholes beyond any intended legitimate use, just for the purpose of increasing short-term profits. If such behavior reminds you of Enron (or any one of a dozen or more corporate scandals), we're not surprised. That's exactly what Enron did, by—among other things—successfully lobbying the SEC to approve mark-to-market accounting for Enron's use and then contorting and manipulating that normally legitimate method of accounting in ways that ultimately misled its investors.94

The trick, of course, lies in balancing the ethical responsibilities of CSR with the legal and economic responsibilities. Taken to the extreme, a corporate director or manager could—while flying the flag of CSR—improperly use corporate monies to simply help his or her own pet charities,
with little to no benefit to the economic welfare of the business. The larger the business, of course, the more owners there are who could be adversely affected.

So where does the corporation’s lawyer come in? Certainly, the chief legal officer can, should, and will influence the corporation’s legal decisions. We believe, though, that lawyers should take on more responsibility in terms of influencing the corporation’s ethical decisions—a move that we’d like to encourage.

B. CER: Corporate Ethical Responsibility and the Bare Minimum

Let’s rule out the idea that CSR includes the requirement that corporations must reach certain sky-high ethical standards. For one thing, no one could ever agree on what lofty ethical aspirations a given corporation should achieve. Should it apply the principles espoused by

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95. Id. at 1145. Such decisions would also normally be protected by the business judgment rule, so long as a business justification could be made in good faith, such as increased publicity and good will for the product. See id. at 1138–39, 1145–47.

96. When a business has many shareholders who will be affected, that situation will differ significantly from when there’s a sole proprietorship where the decision maker is also the owner.

97. Of course, a chief legal officer’s ability to influence the conduct of the organization will depend on, for example, her ability to have access to the people who have real power within that organization. Cf. e.g., Deborah A. DeMott, The Discrete Roles of General Counsel, 74 FORDHAM L. REV. 955 (2005); Sung Hui Kim, The Banality of Fraud: Resituating the Inside Counsel as Gatekeeper, 74 FORDHAM L. REV. 983 (2005).

98. Nothing in any state’s ethics rules would prevent a lawyer from giving extralegal—i.e., ethical—advice. See, e.g., MODEL RULES OF PROF’L CONDUCT R. 2.1 (2007) (“In representing a client, a lawyer shall exercise independent professional judgment and render candid advice. In rendering advice, a lawyer may refer not only to law but to other considerations such as moral, economic, social and political factors, that may be relevant to the client’s situation.”).

99. As Rachel Anderson has pointed out,

What if we view the corporation as an agent of its shareholders? Then, if we believe that agents have fiduciary duties to their principals, why would we not
the CEO? By the board of directors? By a majority shareholder? (And don't get us started on other types of business organizations—our thoughts about ethical compliance apply to them, too.) Even if a corporation could agree on a particular set of ethical principles during a specific period, what would happen when the composition of the officers, directors, or majority shareholders changed?

Perhaps, instead of staking out the high ground of ethical aspirations, we should settle for staking out the floor of permissible corporate behavior. Even though we can't agree on how the "perfectly ethical" corporation might behave, we certainly know how the minimally ethical corporation should behave. It shouldn't bend the interpretation of laws past the breaking point of believability. It shouldn't create Rube-Goldberg-esque deals of impenetrable complexity in order to obfuscate a transaction's true purpose, especially if that purpose borders on the illegal. In other words, it shouldn't try to stay so close to the line between legal and illegal that its shadow falls completely on the illegal side of the line.

The profession has tried setting floors and ceilings before, in other circumstances. The American Bar Association's (ABA) Model Code of Professional Responsibility devised Canons (general guiding principles), Ethical Considerations (aspirational goals), and Disciplinary Rules (floors of acceptable conduct). Of these three layers of guidance, only the Disciplinary Rules were actually enforceable.

Admittedly, the ABA moved on to the Model Rules of Professional Conduct, in part because the tripartite formula of Canons, Ethical Considerations, and Disciplinary Rules was clunky and somewhat confusing. The Model Rules, unlike the Model Code, have a single set of principles, which make them easier to understand and enforce. The comments to the Rules interpret the Rules and also provide some aspirational guidelines as well.

believing that corporations have ethical duties to their shareholders? Going even further and taking into consideration the historical development of the modern corporation, we might even argue that corporations are, albeit perhaps indirectly, agents of society whereby the state granting the charter of incorporation or the society as a whole would be the principal, in which case, corporations would arguably have ethical duties to nonshareholder stakeholders as principals via the state.

Comment from Rachel Anderson to authors on an earlier draft of this essay (Nov. 29, 2008) (on file with authors).

100. See Fisch, supra note 21, at 1603 ("The corporation cannot readily adopt the moral perspective of its individual constituents... [V]arious corporate stakeholders may have differing moral perspectives."); Marks, supra note 19, at 1149 ("[I]t may not be the case that what one corporate manager chooses to do is based on the same 'moral sense' as other decisionmakers within the company," (citing Fisch, supra note 21, at 1603)).

101. See MODEL RULES OF PROF'L CONDUCT Table of Contents (2007).


103. See MODEL RULES OF PROF'L CONDUCT Table of Contents (2007).


105. See id.
What if we were to enact a Model Code of Ethics for Corporations? Individual corporations don’t have a problem enacting codes of conduct for their employees, although some of them have a devil of a time actually following their own codes of conduct. We’ll leave a Model Code of Ethics for another day (and another article), but even if a corporation adopted such a code, the Chief Legal Officer inside the corporation would still have to find a way to enforce that code—and there’s the rub. Everything still comes down to a concept with which lawyers have been struggling for eons: what, exactly, are the limits of a lawyer’s duty to the client?

In the post–Enron et al. world of corporate scandals, it’s clear that many of the lawyers involved in those scandals believed that their jobs were to be the corporations’ hired guns. The businesses wanted to push the envelope (or rip the envelope wide open), and the lawyers did their best to facilitate what the clients wanted. Many of the deals were legal but bad for business in the long run. And some of the deals didn’t even pass the blush test of being legal, at least in retrospect.

These lawyers—all of whom are very smart people—were bright enough that they could have understood, as an intellectual matter, when they were coming close to the ethical line (or crossing over it) at a client’s behest. Lawyers now facilitate deals to the point that complicated deals require lawyer involvement. We abandoned the concept of lawyer independence


108. In fact, a lawyer is not supposed to be anyone’s hired gun. See, e.g., In re Aston-Nevada Ltd. P’ship, 391 B.R. 84, 103 (Bankr. D. Nev. 2006) (stating that a lawyer should not “suck up” to the so-called ‘butler-style’ of representation, under which the sequaciously servile lawyer does whatever the client wants and then cites that client’s command as a shield to the improper actions”). Sadly, a lot of lawyers are in prison because they didn’t understand these concepts. See, e.g., Michael Kunzelman, Former HMO Executives Get Prison Terms in Fraud Case, LAW.COM, Nov. 14, 2008, http://www.law.com/jsp/article.jsp?id=1202426014056; Lawyer for Broadcom Co-Founder Enters Guilty Plea in Backdating Probe, LAW.COM, Nov. 11, 2008, http://www.law.com/jsp/article.jsp?id=1202425928530.


110. Sung Hui Kim does a superb job of discussing the various pressures brought to bear on a lawyer’s inclination to do the right thing. Kim, supra note 97; see also Andrew M. Perlman, Unethical Obedience by Subordinate Attorneys: Lessons from Social Psychology, 36 Hofstra L. Rev. 451 (2007).

111. See Painter, supra note 15, passim.
(the professional separation of lawyer from client) a long time ago, moving instead to "lawyer interdependence,"\(^{112}\) as Richard Painter so aptly describes the modern practice of corporate law. Modern deals need a lawyer's touch.\(^{113}\)

We think that the move from independence to interdependence has been triggered in part by competition and fear. Over the past several decades, the cost of running large law firms has increased exponentially. At these types of firms, associate salaries have skyrocketed,\(^{114}\) nonperforming partners have been eased out or even thrown out,\(^{115}\) and some business, including some legal research work, has been outsourced to other countries, where the work can be performed much less expensively.\(^{116}\) The largest firms are virtually indistinguishable from each other in terms of pedigree of lawyers, quality of work product, and multiplicity of office locations. Therefore, one way in which they can compete is by their willingness to yield to their clients' demands. In other words, if "Law Firm A" refuses to issue an opinion letter or structure a deal the way that BigCorp wants it, "Law Firm B" will be happy to steal BigCorp away by finding a way to do what BigCorp "needs." This increased competition for clients, in a market with some (not yet reached) upper limit on hourly rates, will tempt lawyers to talk themselves into compromising their boundaries.\(^{117}\) As William Butler Yeats has said, "[t]he centre cannot hold."\(^{118}\)

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\(^{112}\) See id.

\(^{113}\) See id. at 538-53.


\(^{118}\) Turning and turning in the widening gyre

The falcon cannot hear the falconer;

Things fall apart; the centre cannot hold;

Mere anarchy is loosed upon the world,

The blood-dimmed tide is loosed, and everywhere

The ceremony of innocence is drowned;

The best lack all conviction, while the worst

Are full of passionate intensity.

Surely some revelation is at hand;

Surely the Second Coming is at hand.

The Second Coming! Hardly are those words out

When a vast image out of Spiritus Mundi

Troubles my sight: somewhere in sands of the desert

A shape with lion body and the head of a man,

A gaze blank and pitiless as the sun,
Inside counsel face their own particular pressures. Depending on to whom an inside lawyer reports, he or she is likely to face substantial pushback from the management in the business unit for any naysaying of potential business deals. Many within the corporation believe that it's not the lawyer's job to tell them "no," but to help them make a deal happen, no matter how questionable the deal may be. Unlike outside counsel, who have the chance to diversify their client base, inside counsel have but one client. Therefore, strong pushback and alienation from the client means, at best, a miserable work environment and, at worst, withdrawal (or firing) and unemployment.

To make matters worse, inside and outside counsel are humans (all lawyer jokes aside); as such, they're subject to various cognitive errors that allow them to talk themselves into making bad decisions. Not only are lawyers subject to cognitive dissonance errors (which make them more susceptible to subconsciously persuading themselves that it's "right" for them to do something that they know is wrong), but they are also subject to errors based on social pressure (which makes them more susceptible to going along with an obviously incorrect decision if the rest of the group also chooses the incorrect decision) and errors based on the idea that "someone else" will take care of ferreting out any bad acts (the "bystander effect"). Therefore, as pressure ramps up for lawyers to get deals done,
or get the stock price up, or meet analysts' expectations, this set of cognitive errors will bear on the lawyers' facilitation of any questionable ethical decisions that the corporations may want to make.

C. How Lawyers Could Set the Tone for Better Corporate Ethical Decision Making

1. Improving the Reporting Structure to Safeguard Corporate Ethical Responsibility

We don’t want to sound too pessimistic about the idea that corporations could make better ethical decisions—or about the idea that lawyers could play a significant role in such decision making. Both of us believe that lawyers could be one source of safeguarding the corporate “conscience.” (We don’t, however, want to let the board of directors off the hook for safeguarding that conscience.) But if lawyers are to assist in safeguarding the corporate conscience, they must become more central to the corporate “core” for decision-making purposes. In that regard, we’ve found one approach useful in thinking about how to make lawyers more central.

In their book Reframing Organizations: Artistry, Choice, and Leadership, Lee Bolman and Terry Deal suggest that thorny problems are best examined from four different “frames”: the structural frame, the human resources frame, the political frame, and the symbolic frame. Think of the structural frame as the “organizational chart” frame—who reports to whom. The human resources frame involves relationships: how people feel about where they work and what they’re doing. The political frame involves knowing the people who know what makes things tick (and where the bodies are buried). The symbolic frame is the story of the organization: its myths and culture.

Using the Bolman-Deal frames, then, we can get a feel for what types of access a lawyer would need in order to have some real input into a...
goals and not to steal from Enron in any way. The old saying of "garbage in, garbage out" works as well for corporate behavior as it does for computer programming.

If we could get the "garbage" out of corporate decision making, perhaps we could come up with a reasonable code of conduct—one that sets forth minimally acceptable ethical behavior. Assuming that the Chief Legal Officer had the status and power to enforce that code, what would such a code look like? For one thing, the code would stress that no one, from the highest-ranking employee on down, would come even close to the line (ethically or legally). For another, the corporation would enforce the code consistently: no exceptions for key players (or anyone else). And the enforcement would be public, so that all of the employees would understand what happened when someone played too close to the line. Just as important, employees who made ethically good choices would receive public rewards. An organization's culture is formed by both positive and negative reinforcement.

Few corporations, though, could achieve this ideal world. The less-than-ideal world—the one in which we live—poses the classic problem: How do we draw the line between "normal" aggressive and creative lawyering that benefits the corporation from lawyering that facilitates unethical behavior by the corporation? How do we keep the corporation from justifying virtually any behavior by arguing that the behavior is necessary to increase shareholder value? Given current corporate law, how do we convince a board of directors that valuing stakeholder interests is consistent with shareholder value?

**CONCLUSION**

It's possible that no viable structure and no fine-tuned incentives could help corporations or their lawyers locate the line between right and wrong. After all, lawyers are as human as anyone else, and humans have an

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137. We know, we know: it's like "assum[ing] a can opener." In an earlier article, one of us explained that reference this way:

   Here's the version that I know: A mathematician, an engineer, and an economist are stranded on a desert island with only one can of food and no can opener. The mathematician writes all sorts of complex formulas in the sand in an attempt to discover one that will open the can, but none of the formulas leads to anything. The engineer tries to build a can-opening machine out of the stones and grass on the island, but the machine isn't strong enough to open the can. In despair, the mathematician and the engineer turn to the economist, who's grinning proudly.

   "No problem," says the economist. "We can open the can easily. Just assume a can-opener."


138. But see text accompanying supra note 132.

139. Thanks to Rachel Anderson for pointing out this "no exceptions" concept.
uncanny ability to talk themselves into thinking that “wrong” is “right.” On the other hand, to the extent that any type of structure or incentives could help the well-meaning lawyer do the right thing, an expanded role of the corporation’s duties might clarify some questionable issues for a corporation’s lawyer. If the purpose of a corporation is not only to provide short-term financial benefits to the shareholders but is also to improve the corporation’s long-term health by adding issues of legal propriety and ethical norms to the corporation’s economic interests, then perhaps caselaw will develop over time that supports decision making that takes these other interests into account.

Short-term thinking was part of what caused Enron and other corporate scandals of its time, as well as the current financial free fall. The decisions that corporations make—including the decisions to change the law or break the law for financial gain—have ripple effects that go beyond the business world. Those consumers today whose houses are worth less than the amount they owe on their mortgages, or who have been laid off because their companies’ financial prospects are failing, or who have seen the value of their retirement funds vanish almost overnight—all of these people—suffer from the ripple effects of bad corporate decision making. In turn, we all suffer when Congress makes ill-calibrated, knee-jerk reactions to these corporate scandals. Not only are the “causes” of problems not fixed, but the “fixes” cause yet more problems. Perhaps, just perhaps, lawyers could help prevent the next round of corporate scandals by being willing to say no to bad ideas and bad decisions. Perhaps lawyers could become not just the guardians of corporate legal responsibility, but of corporate ethical responsibility as well.

140. See generally ENRON AND OTHER CORPORATE FIASCS, supra note 107.